

Cotswold Communications Hotel Mode Televisions

Why choose Hotel TV's?

If you have experienced the issues of guests changing the settings of your bedroom TV's you will be aware of the problems that this brings:

- A new guest checks in to the room to find that the TV is not working, the concierge needs to attend the room and try and tune the TV because the maintenance team have gone home...
- The previous guest was using their laptop, Xbox or similar and the next guest turns on the TV and cannot find the TV channels...
- You have set up the bedrooms TVs with the Hotel channel line up in the order you required, you may have some international channels that were set up on specific channel number to match your in room paperwork, with one click on auto scan the guest has managed to change this....



This can lead to constant complaints and is very time consuming for the concierge and maintenance team.

Hotel TV solutions key benefits:

By installing hotel mode TV's you can improve the guest's experience, save time, money, reduce complaints and service calls:

Key Benefits of Hotel mode TVs:

- The TV menu set up can be locked and pin protected
- TV always comes on from standby to a designated channel, i.e. BBC1
- Welcome splash screen, custom hotel image displayed when the TV is turned on.
- Undesired channels can be deleted from the channel line-up
- USB cloning for new channel line-ups and update tuning.
- All TVs within the hotel will be exactly the same with the same remotes and channel line up
- Single channel map, Analogue and Digital
- Swap out warranty, direct with the manufacturer.
- Dedicated commercial TV warranty
- Maximum volume level
- TV on Volume level
- Remote control pairing



Key benefits explained in more detail:

- TV menu set up can be locked and pin protected
 - Menu is restricted and protected by a PIN
- TV always comes on from standby to a designated channel, i.e. BBC1
 - The TV can be set to come onto a default TV or Radio channel or any AV input, this reduces complaint calls when a guest turns on a TV and the last used channel was an AV channel and the TV channels are not displayed
- Welcome splash screen, custom hotel image displayed when the TV is turned on.
 - TVs can be configured to show an image on start up for between 1 and 10 seconds, generally an image of the hotel logo or similar
- Undesired channels can be deleted from the channel line-up
 - With single channel map you are able to choose the channels to display, this is useful in family rooms
- USB cloning for new channel line-ups and updated tuning:
 - With the same TV's in every room, a single TV is set up exactly as required, channel line-up, max volume, default channel etc., this configuration is then loaded from the TV on to a USB stick. Take the USB to the next room and upload the configuration to the next TV, it's that simple and takes a few minutes.
- Maximum Volume:
 - TV set can be set to a maximum volume level to avoid upsetting the neighbouring guests
- TV on Volume:
 - TV set can be set to an acceptable volume level when turned on from standby.
- Remote control pairing:
 - Remote controls are paired to the TV, useful in suites or rooms with more than one TV

